



*Colonial Belle's* primary focus has always been to provide our passengers with an enjoyable and safe experience onboard. With these considerations in mind, we have established the following guidelines for our 2020 season. These protocols will be constantly reevaluated as the season progresses and may be updated to adhere to state and local guidelines and best practices.

#### **Physical Distancing:**

- Social distancing markers will be used to denote 6 feet of spacing in frequently congested areas such as the boarding area, in front of the bar, etc.
- No passengers will be allowed in the pilot house.
- Capacity for cruises will be limited to allow for social distancing. Exact capacity restrictions will depend on the type of cruise and food service, but at no point will passenger count exceed 50% of US Coastguard licensed capacity.
- Seating arrangements have been redesigned to allow for more space between tables and help aid social distancing. Tables and chairs cannot be rearranged by passengers.

#### **Protective Equipment:**

- Face coverings will be worn by crew members at all times while passengers are on board unless they are alone in a separated area such as the pilot house.
- As per NYS mandate, for the foreseeable future, passengers are required to wear masks while boarding, disembarking, and moving around the vessel.
- Customers may remove masks while seated, consuming food or drink, and maintaining social distance from other groups. Masks must remain readily accessible at all times.
- Masks must be worn while ordering drinks from the bar, moving about on the vessel or using the heads (restrooms).
- Passengers under 3 years old or those unable to medically tolerate a mask are exempt from this mandate.
- If passengers do not bring their own, masks are available for purchase. If a guest refuses to wear a mask, they will not be permitted to board and a refund will not be given. Passengers refusing to adhere to guidelines during a cruise will require the vessel to dock and the passenger(s) will need to disembark the vessel mid-cruise and refunds will not be given.

#### **Hygiene and Cleaning:**

- Hand sanitizer will be provided to each guest while boarding and disembarking the vessel.
- Before and after each cruise, crew will disinfect all surfaces on board. An FDA registered food-safe disinfectant will be used to sterilize all indoor areas of the vessel each night.
- During cruises, crew will frequently disinfect high touch surfaces such as handrails, door handles, restrooms, seating, and tables. (We have already been doing many of these practices for many years anyway.)

#### **Health Screenings:**

- Captains, Crew members, Food/Beverage Servers & our Entertainers will undergo mandatory health screening assessment, including temperature check, before beginning work each day.
- Passengers who may be sick are asked to stay at home and contact us to reschedule the cruise.

#### **Food and Beverage Service Protocols:**

- *Colonial Belle* abides by the same health and safety protocols in effect for food service establishments. We are certified by the Monroe County Health Department and follow all related regulations and guidelines.
- Shared food or beverages such as buffet-style meals will not be permitted this season.

- Disposable or single serve products will be used whenever possible to limit possible contamination points. All non-disposable service items will be sanitized between each use.
- Outside food and/or beverages (including bottled water) are NOT permitted onboard.

Even with our enhanced health and safety measures, an inherent risk of exposure to COVID-19 exists in any public place where people are present. By cruising with *Colonial Belle*, you are voluntarily assuming all risks related to exposure to COVID-19.